## Inattention and Inertia in the Mortgage Market, Denmark

by

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What makes this paper interesting and worth reading:
Thrilling data: every outstanding home mortgage, plus an astounding array of detail

Household composition, years of education, age, income, financial wealth, financial sophistication, family financial sophistication, immigrants, kids, arrival of babies, days in hospital, region

Novel Approach - measure both
inertia
inattention
inspired by a long tradition in analysis of US prepayments
Complexity of Danish mortgage lending

## Bottom line findings

60 percent of FRM households could have gained from refi by 2012
30 percent did refi, rest did not

## Sophisticated logit mixed-effects estimation

Most savvy in Denmark:
younger
higher income
higher education, but NOT more financially literate or fin lit family
Least savvy
Older, poorer, less educated, immigrants
Added value of the mixed-effects model:
More financial wealth increases inertia
Higher relative housing wealth increases attention
Nearly every variable is "significant" with such voluminous data.

Related to a long history of prepayment analysis in the US
Some borrowers never refi no matter where rates go -- WOODHEADS
Some pay attention, but attention degrades - LEVELHEADS
Empirical models of prepayment have always used a mix like this
Recent -- Focus on refinancing:
Pope, Keys, Keys - REFI as of Dec, 2010, 20\% of eligible borrowers should still refi, survey of those who did not refi

Inattention, did not open mail, opened but forgot, oh, yeah
Distrust!
Agarwal, Rosen, Yao - REFI - Documents imperfect choices, but shows borrowers do better with
higher FICO
higher income
bigger mortgage/income (attention)

Focus on how borrowers do in terms of deals:
Woodward \& Hall -- REFI \& purchase mix, FHA, conv, jumbo
Higher education saves \$1,000-\$1,500 (tract, not individual)
Simpler (no cash) deals save \$1,000-\$1,500
Younger matters a little -- age costs $\$ 150$ per decade

Ambrose \& Conklin -- all REFI , all subprime, New Century data
High education saves > \$1,000 (tract level)
Simpler (no cash) deals save > \$1,500
Younger -- $\$ 150$ per decade

## Findings consistent across time and borrower types

1996-2001 -- mix of FHA, conv, jumbo -- refi and purchase 2001 - all FHA, all purchase

2002-2008 -subprime \& Alt-A, mix of purchase and refi

Loan Complexity

## United States

Rate
Upfront fees to be paid in cash (different from down payment)
Confusing, misleading disclosures -
big assortment of irrelevant cash fees,
APR -- all-in rate -- wrong for many borrowers

## Denmark

Rate
Balance adjustment to coupon
No upfront cash fees
Interpret balance adjustment as "points"

## US: Wholesale terms: Recent Rate Sheet for Fannie/Freddie 30-year fixed

| rate | Value |  | "Points" $=\mathbf{1 0 0}$ - value |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 9.750 | 98.125 |  | 1.875 |
| 3.875 | 99.000 | 1.000 | borrower pays points (really!) |  |
| 4.000 | 99.750 | 0.250 |  |  |
| 4.125 | 100.375 | -0.375 |  |  |
| 4.250 | 100.750 | -0.750 |  |  |
| 4.375 | 101.250 | -1.250 |  |  |
| 4.500 | 102.125 | -2.125 |  |  |
| 4.625 | 102.750 | -2.750 | borrower/ agent receives points |  |
| 4.750 | 103.375 | -3.375 |  |  |
| 4.875 | 103.875 | -3.875 |  |  |
| 5.000 | 104.125 | -4.125 |  |  |
| 5.125 | 104.500 | -4.500 |  |  |
| 5.250 | 104.750 | -4.750 |  |  |

No "par" loan on this rate sheet.
"points" are paid in cash by the borrower, negative points usually go to agent
Other cash fees likely too

How this rate sheet would look in Denmark - Points with a vengeance!
"market rate", which we would call a "par" loan in the US, would be about 4.08\%
rate Value points $=100$-value
3.750
3.875
$\begin{array}{lll}4.000 & 99.750 & 0.250\end{array}$
4.125
4.250
4.375
4.500
4.625
4.750
4.875
$\begin{array}{lll}5.000 & 104.125 & -4.125\end{array}$
5.125
5.250
"points" not paid in cash, but go into the original balance
"points" are always positive, and often big
... before we do the details... a bit about Denmark

## Denmark is a really nice place

well educated (top 10 OECD), prosperous
generous social system, < $6 \%$ poverty
high labor force participation
high civil reverence
10\% recent immigrants from Middle East
high scores on happiness surveys
Small! 6 million people, < 3 million households
Homeownership about 65 \%

## Mortgages

Max LTV: 80 \%
low sales effort in lending
average LTV outstanding - 55 \%
Generous refi policy
Even if house is underwater
Even if credit has deteriorated

Why make such fat interest ticks?

## Create similar bonds to fund mortgages <br> Encourage liquidity in secondary market

How it works from the borrower perspective...
Borrower needs $\$ 100,000$
Market interest rate $=\quad 4.25 \%$
Next lower coupon (tick) $=4 \%$
Compute payment on $\$ 100,000$ @ 4.25 percent
Calculate value of payments @ 4\% == \$110,000

## Loan terms:

Rate $=4 \%$
Principal balance $=\$ 110,000$
Proceeds to borrower = \$100,000, "points" $=\$ 10,000$
.... now suppose rates fall to $3.25 \%$
Borrower must refinance \$110,000
(lower of notional or market)
Market rate $=3.25 \%$
Calculate payment on \$110,000 @ 3.25 \%
Calculate value of this payment at $3 \%==\$ 125,000$

## Terms on new loan:

Rate $=3 \%$
Principal $=\$ 125,000$
Proceeds = 0, "points" = \$15,000, added to balance

Does principal increase scare borrowers?
Bankers and Danish economists say no!
... after all, payments go down.
...well....
What if the borrower needs to move, sell, payoff? If rates fall more, she could owe the entire $\$ 125,000$.

Results found here are sensible, not a surprise
Explanatory power same as US data (low)
But is there more to the story?
Are borrowers more likely to refi (less scary)

1) if market rate is close to a coupon, so "points" are smaller? (ROUNDHEADS)
2) if rates are falling?

Only 2 years of data, but picture suggests when rates are falling, refis roll in, when rates rise, refis halt, even with gains left to many.

The requirement to take out both purchase loans and refi loans at a round tick ( $3 \%, 4 \%, 5 \%$...) creates a problem for borrowers that is substantial and difficult

- how to think about the mandatory "points" added to the principal,
- how points influence enter into a refi or sales decision, and
- whether the borrower should wait for a time when market interest rates are closer to the tick.

The notional principal is not a fictional, irrelevant number.

