# Inattention and Inertia in the Mortgage Market, Denmark

by

Andersen, Campbell, Nielsen, and Ramadorai

discussion by Susan Woodward

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What makes this paper interesting and worth reading:

**Thrilling data**: every outstanding home mortgage, plus an astounding array of detail

Household composition, years of education, age, income, financial wealth, financial sophistication, family financial sophistication, immigrants, kids, arrival of babies, days in hospital, region

# **Novel Approach** – measure both

inertia

inattention

inspired by a long tradition in analysis of US prepayments

**Complexity** of Danish mortgage lending

# **Bottom line findings**

**60** percent of FRM households could have gained from refi by 2012

**30** percent did refi, rest did not

#### Sophisticated logit mixed-effects estimation

Most savvy in Denmark:

younger

higher income

higher education, but NOT more financially literate or fin lit family

Least savvy

Older, poorer, less educated, immigrants

Added value of the mixed-effects model:

More financial wealth increases inertia Higher relative housing wealth increases attention

Nearly every variable is "significant" with such voluminous data.

Related to a long history of prepayment analysis in the US

Some borrowers *never* refi no matter where rates go -- WOODHEADS

Some pay attention, but attention degrades – LEVELHEADS

Empirical models of prepayment have always used a mix like this

Recent -- Focus on refinancing:

**Pope, Keys, Keys** – REFI as of Dec, 2010, 20% of eligible borrowers should still refi, survey of those who did not refi

Inattention, did not open mail, opened but forgot, oh, yeah

Distrust!

**Agarwal, Rosen, Yao** – REFI – Documents imperfect choices, but shows borrowers do better with

higher FICO

higher income

bigger mortgage/income (attention)

Focus on how borrowers do in terms of deals:

Woodward & Hall -- REFI & purchase mix, FHA, conv, jumbo

Higher education saves \$1,000 - \$1,500 (tract, not individual) Simpler (no cash) deals save \$1,000 - \$1,500 Younger matters a little -- age costs \$150 per decade

Ambrose & Conklin -- all REFI, all subprime, New Century data

High education saves > \$1,000 (tract level) Simpler (no cash) deals save > \$1,500 Younger -- \$150 per decade

# Findings consistent across time and borrower types

1996-2001 -- mix of FHA, conv, jumbo -- refi and purchase

2001 – all FHA, all purchase

2002-2008 –subprime & Alt-A, mix of purchase and refi

## Loan Complexity

#### **United States**

Rate

Upfront fees to be paid in cash (different from down payment)

Confusing, misleading disclosures –

big assortment of irrelevant cash fees,

APR -- all-in rate -- wrong for many borrowers

#### **Denmark**

Rate

Balance adjustment to coupon

No upfront cash fees

Interpret balance adjustment as "points"

### US: Wholesale terms: Recent Rate Sheet for Fannie/Freddie 30-year fixed

<u>rate</u>	<u>Value</u>	<b>"Points" = 100</b>	<u>) - value</u>
3.750	98.125	1.875	
3.875	99.000	1.000	borrower pays points (really!)
4.000	99.750	0.250	
4.125	100.375	-0.375	
4.250	100.750	-0.750	
4.375	101.250	-1.250	
4.500	102.125	-2.125	
4.625	102.750	-2.750	borrower/ agent receives points
4.750	103.375	-3.375	
4.875	103.875	-3.875	
5.000	104.125	-4.125	
5.125	104.500	-4.500	
5.250	104.750	-4.750	

No "par" loan on this rate sheet.

<sup>&</sup>quot;points" are paid in cash by the borrower, negative points usually go to agent Other cash fees likely too

How this rate sheet would look in Denmark – **Points with a vengeance!**"market rate", which we would call a "par" loan in the US, would be about 4.08%

<u>rate</u>	<u>Value</u>	<u>points = 100 - value</u>
3.750		
3.875		
4.000	99.750	0.250
4.125		
4.250		
4.375		
4.500		
4.625		
4.750		
4.875		
5.000	104.125	-4.125
5.125		
5.250		

... before we do the details... a bit about Denmark

<sup>&</sup>quot;points" not paid in cash, but go into the original balance

<sup>&</sup>quot;points" are always positive, and often big

# Denmark is a really nice place

well educated (top 10 OECD), prosperous generous social system, < 6 % poverty high labor force participation high civil reverence 10% recent immigrants from Middle East high scores on happiness surveys Small! 6 million people, < 3 million households Homeownership about 65 %

#### **Mortgages**

Max LTV: 80 %
low sales effort in lending
average LTV outstanding – 55 %
Generous refi policy
Even if house is underwater
Even if credit has deteriorated

Why make such fat interest ticks?

Create similar bonds to fund mortgages

Encourage liquidity in secondary market

# How it works from the borrower perspective...

Borrower needs \$100,000

Market interest rate = 4.25%

Next lower coupon (tick) = 4%

Compute payment on \$100,000 @ 4.25 percent

Calculate value of payments @ 4% == \$110,000

## Loan terms:

Rate = 4%

Principal balance = \$110,000

Proceeds to borrower = \$100,000, "points" = \$10,000

.... now suppose rates fall to 3.25%

Borrower must refinance \$110,000

(lower of notional or market)

Market rate = 3.25%

Calculate payment on \$110,000 @ 3.25 %

Calculate value of this payment at 3% == \$125,000

## Terms on new loan:

Rate = 3%

Principal = \$125,000

Proceeds = 0, "points" = \$15,000, added to balance

Does principal increase scare borrowers?

Bankers and Danish economists say no!

... after all, payments go down.

...well....

What if the borrower needs to move, sell, payoff? If rates fall more, she could owe the entire \$125,000.

Results found here are sensible, not a surprise

Explanatory power same as US data (low)

But is there more to the story?

Are borrowers more likely to refi (less scary)

- 1) if market rate is close to a coupon, so "points" are smaller? (ROUNDHEADS)
- 2) if rates are falling?

Only 2 years of data, but picture suggests when rates are falling, refis roll in, when rates rise, refis halt, even with gains left to many.

The requirement to take out both purchase loans and refi loans at a round tick (3%, 4%, 5%...) creates a problem for borrowers that is substantial and difficult

- how to think about the mandatory "points" added to the principal,
  - how points influence enter into a refi or sales decision, and
  - whether the borrower should wait for a time when market interest rates are closer to the tick.

The notional principal is not a fictional, irrelevant number.