



GOVERNANCE AND CULTURE REFORM

FEDERAL RESERVE BANK of NEW YORK

Building Cultural Capital in the Financial Services Industry: Emerging Practices, Risks and Opportunities

Tuesday, June 4, 2019

AGENDA

8:30 a.m. Opening Remarks **John Williams**
President and Chief Executive Officer, Federal Reserve Bank of New York

Persistent Cultural Capital Breakdowns – Misconduct Case Studies

8:50 a.m. Moderator **Richard Lyons**
Former Dean, Haas School of Business, University of California, Berkeley

Session One: Ireland and Australia – Supervisory and Industry Responses

Gráinne McEvoy
Director of Consumer Protection, Central Bank of Ireland

Stuart Bingham
General Manager, Governance, Operational & Insurance Risk, Australian Prudential Regulation Authority (APRA)

9:45 a.m. Break

10:00 a.m. Session Two: Persistent Misconduct – Beyond Traditional Approaches

Ann Tenbrunsel
David E. Gallo Professor of Business Ethics, University of Notre Dame

Celia Moore
Associate Professor, Department of Management and Technology, Bocconi University

Todd Haugh
Assistant Professor of Business Law and Ethics, Kelley School of Business, Indiana University

11:15 a.m. Table Discussions

11:45 a.m. Audience Readout/Facilitated Discussion

12:15 p.m. Lunch

Building Cultural Capital – Addressing New Challenges

1:30 p.m. Session Three: Impact of New Technologies and the 21st Century Workforce on Culture

Moderator

Jonathan Haidt

Professor of Ethical Leadership, New York University-Stern School of Business; Founder, Ethical Systems

Damon Horowitz

Philosophy Professor, Columbia University

Vanessa Colella

Chief Innovation Officer and Head of Citi Ventures, Citigroup

Stephen Scott

Founder and CEO, Starling Trust Sciences

3:15 p.m. Break

3:30 p.m. Fireside Chat

Paul Volcker

Former Chairman of the Federal Reserve

*Interviewed by **Jack Gutt**, Executive Vice President, Federal Reserve Bank of New York*

4:00 p.m. Closing

Michael Strine

First Vice President, Federal Reserve Bank of New York

4:15 p.m. Reception