

Thursday, January 17, 2013

8:30–9:30 am	Welcome, Training Overview, & a Call to Action Krishna Guha, Federal Reserve Bank of NY Pam Porter, OFN Cathie Mahon, The National Federation of CDCUs
9:30–10:15 am	Orientation Exercise
10:15–10:30 am	<i>Morning Break</i>
10:30–11:15 am	An Introduction to Innovative Business Models Elaine Edgcomb, FIELD Ginger McNally, The National Federation of CDCUs
11:15–12:00 pm	Small Group Discussion: Innovative Business Model Case Studies Loan Funds: Progreso Financiero Credit Unions: Self-Help
12:00–1:00 pm	Lunch – Large Group Discussion
1:00–2:00 pm	Innovative Business Models Increasing Innovation IQ Strategic Partnerships and Collaborations Individual and Team Work
2:00–2:15 pm	<i>Afternoon Break</i>
2:15–3:15 pm	Introduction to New Products Sarah Gordon, CFSI Mónica San Miguel, CFSI
3:15–4:30 pm	Small Group Discussion: New Products Loan Funds: Opportunity Fund and Justine PETERSEN Credit Unions: Self-Help (Prospera) and Centris FCU
4:30–5:00 pm	Expanding Your Organization’s Product Suite & Final Remarks

Friday, January 18, 2013

8:30-9:30 am	Presentation: Federal Reserve Bank of New York Small Business Borrowers Poll
9:30-10:15 am	Introduction: Technology to Improve the Lending Process Joyce Klein, FIELD
10:15-10:30 am	<i>Morning Break</i>
10:30-11:30 am	Small Group Discussion: Technology Case Studies Loan Funds: The Intersect Fund and Opportunity Fund Credit Unions: Alternatives FCU
11:30 – 12:00pm	Assessing Your Organization’s Technology Capacity and Interests
12:00 -1:00 pm	Lunch
1:00 – 2:30 pm	Building a Culture of Innovation and Talent Management – Part I Monica McGrath
2:30 – 2:45 pm	<i>Afternoon Break</i>
2:45 - 3:45pm	Building a Culture of Innovation and Talent Management – Part II
3:45-4:30 pm	Next Steps Accessing free Technical Assistance Evaluations
4:30-5:00 pm	Closing Exercise